

CIGNA International Claim Form

Please mail or fax completed Claim Form with itemized bills and receipts. Please tape small receipts on 8.5 x 11 paper.

Please do not staple receipts to Claim Form.

CIGNA International
P O Box 15050
Wilmington, DE 19850-5050
USA

Phone: (800) 441.2668 (outside the U.S.A., via ATT + access)
(302) 797.3100 (outside the U.S.A., collect calls accepted)
Facsimile: (302) 797.3150 (inside the U.S.A.)
(800) 243.6998 (outside the U.S.A., via ATT + access)
E-mail: cieb@cigna.com Website: <http://www.cigna.com/expatriates>

Please print or type on this Claim Form. Please complete Sections A and B and Signature lines. Complete Section C if Wire Transfer of payment is requested. Complete Section D if other coverage is in effect or the claim is accident or work related. Complete a Separate Claim Form for each Family Member.

SECTION A. EMPLOYEE AND PATIENT INFORMATION

Date of service, earliest date if multiple _____ (mm/dd/yyyy)

Country where services were rendered _____ Diagnosis/Reason for treatment _____
(Please note diagnosis/reason for each service received)

Employer _____ CIGNA Employee ID Number | | | | | | | | | | | | | | | | | | | | | |

Employee's Name _____ Patient's Name _____

Employee's Date of Birth _____ Patient's Date of Birth _____
(month) (day) (year) (month) (day) (year)

Mailing Address _____

City _____ State/Province _____ Country _____

Postal/Zip Code _____

Please provide telephone and facsimile numbers, with country and city codes. By providing an e-mail address you consent to allow CIGNA International to correspond with you via e-mail for claim and benefit issues.

Home # _____ Work # _____ Fax # _____

E-mail Address _____

SECTION B. PAYMENT INFORMATION. Please complete either Option #1 or Option #2 and indicate preferred currency for payment. If you would like to enroll for Electronic Funds Transfer (EFT) please contact us for an application. If already enrolled with EFT, we will automatically send payment via EFT unless noted otherwise below.

Please indicate currency preference _____
If currency is not specified, payment will be made in U.S. dollars.

<p><input type="checkbox"/> OPTION #1 Payment to EMPLOYEE. Please indicate where you wish the payment to be sent</p> <p><input type="checkbox"/> Check Payment to Address as listed above</p> <p><input type="checkbox"/> US Electronic Funds Transfer (requires prior EFT enrollment)</p> <p><input type="checkbox"/> International Wire Transfer (must complete section C)</p> <p><input type="checkbox"/> Direct mail check deposit to your bank account (US & Canada):</p> <p>Bank account # _____</p> <p>Bank name _____</p> <p>Name on account _____</p> <p>Bank Branch Address _____</p>	<p><input type="checkbox"/> OPTION #2 Payment to PROVIDER of Service, e.g. hospital, physician.</p> <p>Provider name _____</p> <p>Provider Address _____</p> <p>City _____ State/Province _____</p> <p>Country _____</p> <p>Postal/Zip code _____</p> <p>Telephone Number _____</p>
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PAYMENT AUTHORIZATION: I authorize payment as indicated in Section B of this Claim Form.

EMPLOYEE'S SIGNATURE: _____ DATE: _____

PATIENT'S SIGNATURE AND RELEASE: (Parent or Guardian, if claim is for a minor). I certify, to the best of my knowledge, that this Claim Form does not contain any false, misleading, or incomplete information. I authorize the release of all records or other information which may be necessary to determine benefits payable.

PATIENT'S SIGNATURE: _____ DATE: _____

SECTION C. WIRE TRANSFER REQUEST. Complete only if requesting payment via wire transfer.

Should you have specific questions, regarding what **YOUR** bank needs in order to receive a wire transfer please contact your bank directly. Please note your bank or other intermediary banks may assess a fee for the receipt of a wire transfer, these fees are not reimbursable under this plan.

Beneficiary's Name as it appears on the account: _____

This request applies to:

Beneficiary Address: _____

This claim only

Beneficiary Phone Number: _____

All claims until further notice

Bank account number: _____

Bank Route/Swift Code: _____

NOTE: Due to various lifting fees that may be imposed by banks, we suggest that for amounts less than US\$1,000 you may be financially better served by requesting payment in the form of a check.

Sort Code: _____

RUT # (required for Chilean Accounts): _____

Account Currency: _____

Bank Name: _____

Bank Address: _____

SECTION D. OTHER COVERAGE Complete only if other coverage is in effect or if the claim is accident or work related.

Do you have any other insurance? Yes No. If yes, please provide source of insurance.

1. Please indicate source _____ Insurance company name _____ Policy No. _____

2. What is the effective date of coverage (when it began)? _____ Are your dependents covered? Yes No

3. Is this claim accident or work related?

Accident related (continue to no. 4) Work related (continue to no. 4)

No, not accident or work related (go to signature section)

4. Please provide a brief description of how the accident or work injury occurred.

5. If claim is due to an accident, are you seeking reimbursement from another source? Yes No.

If yes, please indicate source _____

Please be sure to sign the Claim Form and attach all itemized bills and receipts.

Please tape small receipts on 8.5 x 11 paper. Please do not staple receipts to Claim Form.

Please include diagnosis or reason for treatment information for each service received.

DISCLOSURE

Information we collect about you will not be given to anyone without your consent, except when it is necessary for conducting our business. The only individuals who have access to the information are CIGNA employees who service your policy or claims, and those who have insurance related, regulatory or legal need for the information. In other situations, we will ask for your written authorization to disclose information about you.

FRAUD NOTICE:

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subject such person to criminal and civil penalties.